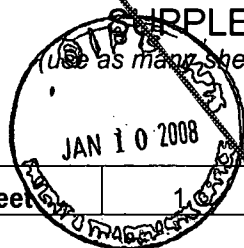


Substitute for Form PTO 1449

**INFORMATION DISCLOSURE  
STATEMENT BY APPLICANT****SUPPLEMENTAL**

(Use as many sheets as necessary)

**Complete if Known**

Application No.	09/944,676
Filing Date	08/31/2001
First Named Inventor	Burgin, Daniel
Art Unit	3714
Examiner Name	Mosser, Kathleen Michele
Attorney Docket No.	1160215-0538115

Sheet 1 of 3

**U.S. PATENT DOCUMENTS**

Examiner initials	Cite No.	DOCUMENT NUMBER Number-Kind code <sup>2</sup> (if known)	Publication Date MM-DD-YYYY	Name of Patentee or Applicant of Cited Document	Pages, Columns, Lines, Where Relevant Passages or Relevant Figures Appear

**FOREIGN PATENT DOCUMENTS**

Examiner initials	Cite No.	Foreign Patent Document Country Code <sup>3</sup> -Number <sup>4</sup> -Kind code <sup>5</sup> (if known)	Publication Date MM-DD-YYYY	Name of Patentee or Applicant of Cited Document	Pages, Columns, Lines, Where Relevant Passages or Relevant Figures Appear	T <sup>6</sup>
		None				

**OTHER PRIOR ART – NON-PATENT LITERATURE DOCUMENTS**

Examiner initials	Cite No.	Include name of the author (in CAPITAL LETTERS), title of the article (when appropriate), title of the item (book, magazine, journal, serial, symposium, catalog, etc.), date, page(s), volume-issue number(s), publisher, city and/or country where published	T <sup>6</sup>
		None	

**CONVERGYS CROSS REFERENCES**

Examiner initials	Cite No.	
		U.S. Application Serial No. 08/651,422 filed 05/22/1996; Cook (US Patent No. 5,727,950)
		U.S. Application Serial No. 09/042,528 filed 03/16/1998; Cook (US Patent No. 6,201,948)
		U.S. Application Serial No. 09/467,378 filed 12/21/1999; Schroeder (US Patent No. 6,760,727)
		U.S. Application Serial No. 09/559,837 filed 04/26/2000; Schroeder (US Patent No. 6,829,348)
		U.S. Application Serial No. 09/593,795 filed 06/14/2000; Pirasteh (US Patent No. 7,076,032)

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DATE CONSIDERED \_\_\_\_\_

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<b>Art Unit</b>	3714
<b>Examiner Name</b>	Mosser, Kathleen Michele
<b>Attorney Docket No.</b>	1160215-0538115

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1	<b>U.S. Application Serial No. 09/944,836 filed 08/31/2001; Burgin (US 2002-0145628 A1)</b>
2	Information Disclosure Statement dated 11/09/2001 for U.S. Application Serial No. 09/944,836
3	Information Disclosure Statement dated 04/23/2002 for U.S. Application Serial No. 09/944,836
4	Information Disclosure Statement dated 10/23/2002 for U.S. Application Serial No. 09/944,836
5	Information Disclosure Statement dated 10/29/2002 for U.S. Application Serial No. 09/944,836
6	Information Disclosure Statement dated 08/15/2003 for U.S. Application Serial No. 09/944,836
7	Office Action dated 01/04/2005 for U.S. Application Serial No. 09/944,836
8	Office Action dated 07/21/2004 for U.S. Application Serial No. 09/944,836
9	Information Disclosure Statement dated 10/24/2005 for U.S. Application Serial No. 09/944,836
10	Office Action dated 12/15/2005 for U.S. Application Serial No. 09/944,836
11	Information Disclosure Statement dated 12/08/2005 for U.S. Application Serial No. 09/944,836
12	Information Disclosure Statement dated 03/17/2006 for U.S. Application Serial No. 09/944,836
13	Office Action dated 08/24/2006 for U.S. Application Serial No. 09/944,836
14	Information Disclosure Statement dated 12/21/2007 for U.S. Application Serial No. 09/944,836
15	Office Action dated 01/03/2008 for U.S. Application Serial No. 09/944,836
16	<b>U.S. Application Serial No. 09/945,032 filed 08/31/2001; Burgin (US 2002-0147848 A1)</b>
17	Information Disclosure Statement dated 11/09/2001 for U.S. Application Serial No. 09/945,032
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19	Information Disclosure Statement dated 10/23/2002 for U.S. Application Serial No. 09/945,032
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21	Office Action dated 12/10/2004 for U.S. Application Serial No. 09/945,032
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23	Information Disclosure Statement dated 10/31/2005 for U.S. Application Serial No. 09/945,032
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25	Information Disclosure Statement dated 03/24/2006 for U.S. Application Serial No. 09/945,032
26	Office Action dated 06/07/2006 for U.S. Application Serial No. 09/945,032
27	<b>U.S. Application Serial No. 11/198,934 filed 08/05/2005; Claridge</b>
28	Information Disclosure Statement dated 08/05/2005 for U.S. Application Serial No. 11/198,934
29	Information Disclosure Statement dated 07/06/2006 for U.S. Application Serial No. 11/198,934
30	Information Disclosure Statement dated 11/13/2007 for U.S. Application Serial No. 11/198,934
31	Information Disclosure Statement dated 12/21/2007 for U.S. Application Serial No. 11/198,934
32	<b>U.S. Application Serial No. 11/565,702 filed 12/01/2006; Coy</b>
33	Information Disclosure Statement dated 09/26/2007 for U.S. Application Serial No. 11/565,702
34	<b>U.S. Application Serial No. 11/749,983 filed 05/17/2007; Birch</b>
35	Information Disclosure Statement dated 11/13/2007 for U.S. Application Serial No. 11/749,983

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<b>Attorney Docket No.</b>	1160215-0538115

<b>Sheet</b>	3	of	3
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36	U.S. Application Serial No. 11/751,851 filed 05/22/2007; Naik
37	Information Disclosure Statement dated 11/13/2007 for U.S. Application Serial No. 11/751,851
38	U.S. Application Serial No. 11/751,976 filed 05/22/2007; Naik
39	Information Disclosure Statement dated 11/13/2007 for U.S. Application Serial No. 11/751,976
40	U.S. Provisional Application 60/146,515 filed 07/30/1999; Schroeder
41	PCT/US02/10727 filed 04/05/2002; Burgin, (WO 02/082294 A1)

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